



SURAKSHA PARIVAR GROUP FACILITY SERVICES

Your facility is our priority



 **9535024334 / 8494847771**

 surakshaparivarfacility@gmail.com

 info@surakshaparivargroup.com

*Experienced Cost-effective
Professional and Reliable
Facility Services*



OUR VISION

To establish **SURAKSHA PARIVAR GROUP** "Total Facility Solution Provider" in India.



OUR MISSION

To strive towards delighting our customers by providing committed, ethical, efficient and cost effective services while constantly adding value through innovations in our services and up gradation of our skills.

To offer our human assets a challenging and healthy work environment where individuals are nurtured, performers are rewarded and opportunities are provided for continuous Growth and Development.

Name of the proprietor: Madhu Gowda



Providing reliable and cost effective security solutions for the protection of life and property needs a correct blend of skill and resources. **SURAKSHA PARIVAR GROUP** Providing services to some of the highly reputed and well known business Houses, Corporate and allied Industries. We have a complement of highly experienced and qualified managers and security professionals including

SURAKSHA PARIVAR GROUP

Continues to undertake and execute facility services through contract for Commercial Buildings, IT Sectors, Residential Projects, Industrial Sectors, Schools & Colleges and establishments by engaging trained/qualified security personnel as per their requirements.

HOW WE ARE DIFFERENT FROM OTHERS?

To attract the best available talent in the field and adequately compensate the deserving employee. We Create a working environment where employees take interest in work & Ensure that at recruitment procedures criterion is followed. Also we make sure for a Periodical evaluation of individuals and reward to deserving employees.



CUSTOMER CARE - OBJECTIVES

- ♦ Tracking and Welcoming New Clients by sharing Welcome Note and Contact Escalation Matrix.
- ♦ Handling Customer Complaints and Co-ordinating with both Internal and External Customer for resolution.
- ♦ Monitoring and Determining Customer Satisfaction Index through Customer Feedback.
- ♦ Personal interaction with the client through Customer Visits.
- ♦ Regular co-ordination with the client for Revision in Wages as stipulated by the concerning governing activities.
- ♦ Extending Customer Loyalty programs such as maintaining clients Birthdays and Anniversaries..
- ♦ Carrying out Value Addition Activities to the Client in form of providing Movie Vouchers, Yearly Calendars, Gifts Vouchers arranging any special requirements related to Entertainment placed by the client.

CONCLUSION

We have in this brief presentation given you an insight into our capabilities. We do sincerely hope that this will persuade you to entrust your security services to us. We wish to assure you that we are: -Financially sound and responsible company capable of responding to your requirements. We are fully alive to all legal and statutory requirements and ensure these are duly fulfilled.

We have the operational commitment, resources, expertise and experience to provide high quality services. We wish to reiterate that it would be a big opportunity for us to handle your facility needs and assure you that we shall leave no stone unturned in quest to prove our selves worthy of this presentation.

We look forward to seeing you in person to be able to answer any queries you may have regarding our proposal and provide you any additional information so required.



OUR SERVICES



House Keeping



Garden Services



Property Management



Technical & Non Technical Labours



Corporate Management



Skild & Unskilled Labours



Security Services



Core Sectors



Corporate office



Apartments



Healthcare industry



Logistics sector



Large scale industry



Hotel industry



Landscape maintenance



Warehouses



COMPETITIVE EDGE: GUIDED EXPERIENCE MATTERS



Rapid response times



Experienced staff



Reliable



24/7 Support



Experienced training team



Competitive rates

STATUTORY COMPLIANCE: LEGALLY RIGHT & ETHICAL BONDED

- The Corporate Identity Number
- Department of Labour License
- GST Registration
- Shop establishment
- ESI & PF
- PSARA
- ISO Certification



FACILITY MAINTENANCE & CLEANING SERVICES

Customized Maintenance Programs
24/7 Experienced, Reliable Service Safe & Environmentally Friendly Products



Here is what you can expect from us

- ◆ Customized maintenance programs
- ◆ Flexible scheduling
- ◆ Experienced supervisors
- ◆ Trained and professional crews
- ◆ Dedicated customer service 24/7 and toll-free number for immediate service
- ◆ Emergency services offered—fire, flood, natural disaster clean-up
- ◆ Fully bonded and insured
- ◆ Free estimates
- ◆ References



CLEANING SERVICE

First impressions count: we understand you require an exceptional office cleaning service provider to enhance the look and feel of your offices.

FACILITIES MANAGEMENT

We deliver a wide range of facilities management services specifically tailored to suit our client's requirements.

SERVICE SOLUTION

We provide added value services to assist clients in the daily operation of their business. These include:

- Computer Workstation Cleans
- High Level Cleaning
- Waste Management
- Window Cleaning
- Hygiene Services
- Grounds Maintenance
- Reception/Concierge Services
- Pest Control
- Carpet Cleaning
- Pressure Washing & External Cleaning



Core Sectors



Apartments



Corporate Office



Healthcare Industry



Hotel Industry



Landscape Maintenance



Large Scale Industry



Logistics Sector



Warehouses



SURAKSHA PARIVAR GROUP FACILITY SERVICES

111, Varun Nilaya, 1st Floor, 5th Cross, Dead end,
Gunjur Palya, Gunjur Village, Bengaluru-560 087.

Mob: 9535024334 / 8494847771

Email: surakshaparivarfacility@gmail.com

Website: info@surakshaparivargroup.com

Scan here:

